

PDL Announcement:



Normal Pap Results in My Chart Patient Portal

February 18, 2021

WHAT IS CHANGING:

Effective February 23, 2021, Pacific Diagnostic Laboratories (PDL) will release normal Pap results to the My Chart patient portal.

BACKGROUND:

The My Chart patient portal is an online tool that provides patients (or their legal representatives) secure access to medical records, including laboratory reports, in accordance with all applicable state and federal laws and regulations.

PDL distributes finalized test results to My Chart 72 hours after being released to the ordering provider. This distribution will now include normal Pap results.

Please note, as part of the pandemic response, COVID-19 results are released to My Chart immediately.

Test results **not released** to My Chart include:

1. Pathological testing: skin biopsies, abnormal Pap results, products of conception, and bone marrow aspirations for morphological evaluation
2. Drug panel(s) that could infer drug abuse
3. Hepatitis Antigens, HPV, HSV, Chlamydia, Gonorrhea and Syphilis
4. HIV antibody and/or HIV diagnosis (B20, R75, Z21, O98.7x, Z20.6)

Patients must register to use the My Chart patient portal and can request notification when a result is released. A link to the My Chart patient portal is available from www.pdllabs.com



FOR MORE INFORMATION, PLEASE CONTACT PDL CLIENT SERVICES AT 805-879-8100